

Executive Summary of Collaborative Agreement on: Development of a high-level best practice process map to optimise services and care across the HIV care continuum in Liverpool

Sahir House, Liverpool and Gilead Sciences Limited are undertaking this collaborative working with the aim of optimising HIV services and care in Liverpool. Development of a best practice and linkage to care process map which will entail mapping of the current access to care by HIV populations and identification of gaps in the current care provision. These could include increase HIV testing and linkage to care, retention in care, and viral suppression, detailing aspects such as how to refer people living with HIV, how often to see such individuals in line with guidelines and how to engage and retain the individuals in care.

This Project will consist of development of (i) high-level Best Practice Linkage to care service process map and (ii) a detailed exemplar of one section of the Linkage to care service process map. Initial discussions indicate that the detailed exemplar will likely focus on the management of a person living with HIV and co-morbidities. The Best Practice Linkage to Care Service Process Map will not discuss HIV treatments.

The collaboration involves a balance of contributions with the pooling of skills, experience and resources from both Gilead and Sahir House.

Intended Benefit of the Project is to:

- To improve quality of service for people living with HIV through enabling better referral, care and follow up.
- To measure the improvement in quality of service for people living with HIV through clearly defined outcomes and indicators.
- To support improved commissioning in HIV services across the full pathway of care focus on quality, outcomes and value.
- To support the achievement of national standards of care (BHIVA)
- Improve health inequalities through reducing unwarranted variation in treatment and services.

Overall project delivery will be overseen by a Manger for the Gilead Outcomes and Services Support Team (now known as Gilead HIV Standards Support team) and on behalf of Sahir House by an external Project Manager from EQE Health.

The project was anticipated to run from February 2021 through until November 2021, unfortunately due to the impact of Covid -19 and staff relocation the project was terminated following the development of the draft process map.

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